# **Workforce Analytics Learning Path**

The Workforce Analytics learning path is outlined below. This learning path is not vertical specific and will cover only the overview of the Analytics Core product install and functionality.

#### **Required Courses**

(Should be taken in the order provided)

Workforce Analytics Core Concepts  This course will introduce you to the Workforce Analytics product. It will define what Analytics is, what the Analytics add-on modules are, and the requirements for Analytics.  4 hours  Click here to review the training details for this self-paced course	Audience: Project Managers Service Managers Support Managers Consultants Technical Consultants Integration Consultants Kronos Global Support Solution Architects Program Managers
Workforce Analytics: MicroStrategy Visual Insight This course will review the MicroStrategy Visual tools for dynamic views of data to aid in data analysis.  2 hours Click here to review the training details for this self-paced course	Audience: Consultants Technical Consultants Integration Consultants Kronos Global Support
<ul> <li>8.0.0 Workforce Analytics New Features Overview</li> <li>Overview of new features introduced in version 8 of Workforce Analytics.</li> <li>3 hours</li> <li>Click here to review the training details for this self-paced course</li> </ul>	Audience: Project Managers Service Managers Support Managers Consultants Technical Consultants Integration Consultants Kronos Global Support Solution Architects Program Managers
<ul> <li>8.0.0 Workforce Analytics Install and New Feature Details Installation and upgrade details introduced in version 8. This course complements the Install and Upgrade course.</li> <li>2 days Click here to review the training details for this self-paced course</li> </ul>	Audience: Consultants Technical Consultants Integration Consultants Kronos Global Support

8.0.5 Workforce Analytics: Workforce Auditor This course reviews the new Workforce Auditor functionality in version 8.0.5  30 minutes Click here to review the training details for this self-paced course	Audience: Project Managers Service Managers Support Managers Consultants Technical Consultants Integration Consultants Kronos Global Support Solution Architects Program Managers
8.1 Workforce Analytics New Features	Audience: Consultants
2.5 hours  Click here to review the training details for this self-paced course	Technical Consultants Integration Consultants Kronos Global Support

## **Recommended Courses**

The section contains additional resources to learn more about visual insight and vertical-specific content.

Workforce Analytics: Customer-Facing Resources Resources to learn more about Workforce Analytics.  4 hours Click here to review the training details for this self-paced course	Audience: Project Managers Service Managers Support Managers Consultants Solution Architects Program Managers
Micro Strategy Developer: Reporting Essentials Learn the foundations of the MicroStrategy analytical architecture. Develop reports, metrics, and prompts using MicroStrategy Developer interface for core reporting needs. Drill, sort, subtotal, and modify in-memory data for optimized report views and analytical comprehension.	Audience: Project Managers Service Managers Support Managers Consultants Technical Consultants Integration Consultants Kronos Global Support Solution Architects Program Managers
Kronos does not currently offer this training course. Instead, we recommend that you go directly to MicroStrategy. You will need to scroll to locate the course.  2 days  Click here to review the training details on MicroStrategy website	

2 hours

#### Audience: Micro Strategy Developer: Visual Insights Essentials **Project Managers** Learn how to create a dashboard in Visual Insight to explire your data and discover Service Managers trends or anomalies. Import your own data to create complex visualizations, define Support Managers additional metrics, and share your results. **Consultants** Technical Consultants Kronos does not currently offer this training course. Instead, we recommend to go **Integration Consultants** directly to MicroStrategy. You will need to scroll to locate the course. Kronos Global Support **Solution Architects** 2 days **Program Managers** Click here to review the training details on MicroStrategy website Audience: **Workforce Analytics Core Data Model Overview Project Managers** This video course will review how Workforce Analytics gets its data from various **Consultants** components in the Workforce Central suite. The video includes: - A introduction to Solution Architects a process that identifies how data travels from Workforce Central to Workforce **Program Managers** Analytics. 40 Minutes Click here to review the training details for this self-paced course Audience: **Workforce Analytics as a Service Project Managers** Training materials outlining what the service includes and how the customer would Consultants get access to the Analytics data. Solution Architects **Program Managers** 35 Minutes Click here to review the training details for this self-paced course Audience: **Workforce Analytics: Visual Insight Video Series Core Project Managers** This course contains a series of videos to demonstrate several use cases of how **Consultants** dashboards can be utilized when customers purchase Core Analytics. Solution Architects 1 hour 15 min **Program Managers** Click here to review the training details for this self-paced course **Workforce Analytics: Visual Insight Video Series Healthcare** Audience: **Project Managers** This course contains a series of videos to demonstrate several use Consultants cases of Visual Insight dashboards for the Healthcare industry. Solution Architects

Click here to review the training details for this self-paced course

**Program Managers** 

### Workforce Analytics Learning Path

This course contains a series of videos to demonstrate common use cases of Visual Insight dashboards for the Retail industry.	Audience: Project Managers Consultants Solution Architects Program Managers
This course provides information specific to Healthcare implementations. This knowledge is critical to ensuring an efficient Workforce Analytics for Healthcare implementation that accurately addresses the business needs of the customer's	Audience: Project Managers Consultants Solution Architects Program Managers
2 hours Click here to review the training details for this self-paced course	